

2024 Annual Report

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Dwight's Journey:

Resilience and Community Pave the Path Home

In 2023, Dwight came to Noah at Central for a simple lunch. Along with that meal, he found a community of advocates, service providers, and eventual friends ready to journey alongside him as he rebuilt his life.

Two years before connecting with Noah, a serious heart condition led to his long-term hospitalization, ultimately costing Dwight his home. Upon discharge, he struggled with the inconsistency of the housing navigation team he had been connected to.

When he began coming to Noah for services, he reflected how quickly he felt seen and valued: ***"They didn't just check a box; they really cared about what happened to me."***

His involvement at Noah deepened as he was recruited to join the Steering Committee, lending his lived experience of homelessness to shape our services offered, and was employed as a Noah Ambassador, committed to creating a clean, welcoming environment for other clients in our

community center during service hours.

Despite Dwight's patience and determination, months passed without any updates from the housing agency he was enrolled with. After months of delays, Dwight transferred from the other agency to our Street Outreach housing navigation team, and finally he saw progress. Within two months, he was matched with a housing program, but the unit fell through. A second housing opportunity also slipped away when the property he was matched with didn't align with his housing voucher.

Dwight shared, ***"Noah never let me lose hope or fall through the cracks. Even when things got hard, they were upfront with me, and we worked on it together"***. In December of 2024, Dwight was matched with a new Permanent Supportive Housing (PSH) apartment in downtown Detroit. PSH provides both housing and on-site supportive services, so residents can focus on long-term well-being in a safe, affordable place to live. For Dwight, this meant reconnecting with his family and, for the

first time, confidently managing his heart condition with the guidance of a full medical support team, which he can access easily through downtown's transportation network.

Dwight's journey to housing is a testament to the life-changing power of community and how difficult it can be to navigate these challenges alone. At Noah at Central, we don't just provide services; we walk alongside individuals as they reclaim stability, purpose, and the future they deserve.



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Noah at Central's Values

At Noah at Central, we build lasting relationships rooted in trust, dignity, and unwavering support. These values shape our connections, empowering clients like Dwight as we journey together toward stability:

- Welcome everyone with warm hospitality
- Practice radical acceptance that builds trusting relationships
- Remain persistent and consistent throughout the journey
- Treat all clients, volunteers, staff and partners with respect and dignity
- Strive for diversity, equity, and inclusion in all that we do
- Engage the community in our commitment to social change

At the heart of this work is the belief that no one should face hardship alone. Through kindness, equity, and inclusion we create an environment where clients find not just resources, but a community.

A Year's Impact

Responsive Service Growth and Deepened Engagement

Through conversations with our clients, Noah at Central staff heard that having behavioral health and substance abuse services on-site would meet the needs of the community. As a result, Noah at Central expanded our service partnerships in 2024.

MiSide now offers a bridge to client-centered behavioral health services on-site, connecting those who walk through our doors with counseling, community resources, and employment opportunities. Additionally, our new partnership with ECHO Detroit introduced weekly, peer-led recovery-centered resources. These peer leaders, who have walked similar paths, build deep connections with clients, offering one-on-one support and guidance.

Our commitment to working alongside people with lived experience of homelessness (PWLE) has continued to deepen through the ongoing leadership of the Steering Committee. Comprised of individuals who have navigated homelessness, they play a key role in advising Noah at Central's program expansion, ensuring our services remain rooted in real-life experience.



As we reflect on 2024, we are proud to be building a network of like-minded partners and to continue to offer our community center as a trusted space where clients can access a full range of services and programming. With every new collaboration and relationship we build, Noah at Central continues to be a place where people can rely upon for support and advocacy on their journeys toward safety, stability, and permanent housing. As we look to 2025, we look forward to embracing another year of growth, connection, and community!

2024 BY THE NUMBERS

522

Client casework sessions

1,920

Street Outreach hours

1,102

Client showers with The WAVE Project

30,978

Lunches served

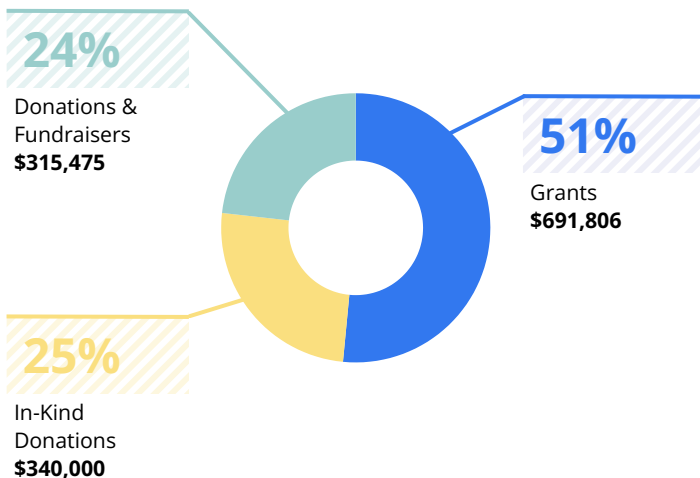
281

Clients receiving mail through our Community Center

582

Clients engaged through Street Outreach

2024 REVENUE



2024 EXPENSES

